

# Keeping plan sponsors, third party administrators and participants connected and safe

Enhanced login experience for Plan Access

Companies are more at risk than ever to increasingly sophisticated cyber-attacks. MassMutual is upgrading our existing account security program to quickly identify, respond to and recover from information risk events.

We want plan sponsors, third party administrators and participants to enjoy the ease and convenience of a digital world, and not have to worry about cyber security.

Coming soon, while logging in to Plan Access, plan sponsors and third party administrators will be guided through steps to establish new, stronger and more secure usernames and passwords using an email address and a phone number for verification. Additionally, Plan Access users will notice an updated and enhanced login experience. Plan sponsors and third party administrators using Plan Access will see the enhancements to their accounts in the coming weeks, and the same enhanced account measures will deploy for participants on the Retirement Access portal at a later date.